

## SSEN Distribution Response to ED2 Draft Determination Annex 2 - Outputs Summary

Title	Annex 2 - Outputs summary									
Description	<p>Our RIIO-ED2 Business Plan was the result of an extensive stakeholder engagement exercise, carried out across a number of years. As such our final business plan outputs were co-created with our stakeholders and customers, and are designed to meet their needs and ambitions.</p>									
	<p>Ofgem's Draft Determination (DD) proposed significant cuts across our plan. Based on DD, we will therefore not be in a position to deliver all of our outputs.</p>									
	<p>This document identifies those outputs that are clearly at risk as a result of Ofgem's DD. We also highlight areas where there is a lower risk of outputs being impacted at cuts. However, given the top-down nature of Ofgem's cuts, this is an indicative view only at this stage, and we will confirm our final outputs to be delivered during RIIO-ED2 following Ofgem's Final Determinations (FD).</p>									
	<p>We note that in a number of areas we have other obligations in place, for example legal obligations related to safety, and/ or we have proposed a specific volume of activity as part of our business plan data tables (BPDTs). These may not be captured through our formal stakeholder-outputs. Some of these obligations and activities will be impacted by Ofgem's DD. This will require us to review and reconfirm volumes, and re-route funding away from other stakeholder-led outputs to ensure we are able to meet our obligations. The exact impact on outputs will be confirmed following Ofgem's FD.</p>									
	<p><b>KEY:</b></p>									
	<table border="1"> <tr> <td data-bbox="639 702 733 733">Green</td> <td data-bbox="733 702 2333 733">Ofgem's Draft Determination cuts have a low impact on these outputs</td> </tr> <tr> <td data-bbox="639 733 733 764">Yellow</td> <td data-bbox="733 733 2333 764">These outputs are at risk due to Ofgem's Draft Determination cuts</td> </tr> <tr> <td data-bbox="639 764 733 795">Red</td> <td data-bbox="733 764 2333 795">These outputs can't be delivered due to Ofgem's Draft Determination cuts or has been rejected by Ofgem</td> </tr> <tr> <td data-bbox="639 795 733 826">White</td> <td data-bbox="733 795 2333 826">These outputs have been removed from our plan</td> </tr> <tr> <td data-bbox="639 826 733 858">Blue</td> <td data-bbox="733 826 2333 858">These outputs have been introduced by Ofgem in the Draft Determination</td> </tr> </table>	Green	Ofgem's Draft Determination cuts have a low impact on these outputs	Yellow	These outputs are at risk due to Ofgem's Draft Determination cuts	Red	These outputs can't be delivered due to Ofgem's Draft Determination cuts or has been rejected by Ofgem	White	These outputs have been removed from our plan	Blue
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SSE ID	Output Area	Output name	Original Description in Draft Determination	Impact of Draft Determination on Deliverability	Justification of Deliverability Evolution & Impact on the Output	Output category
			For bespoke outputs only – a brief description of the output (1-2 sentences)	Based on the funding granted after Draft Determinations we have evaluated the deliverability of each output to be one of the following: Green: The output is deliverable as initially proposed Amber: The output is at risk of not being delivered as proposed Red: The output is not deliverable Removed: The output has been removed		The category should be one of  * Meeting the needs of consumers and network users;  * Maintaining a safe and resilient network; or  * Delivering an environmentally sustainable network
V6	Vulnerability Strategy	Training and development	Deliver education on LCTs to the most vulnerable and hard to reach through partners	Removed	Funding rejected - We will explore opportunities for smaller scale activities later on in the price control, depending on stakeholder feedback	A valued and trusted service for our customers and communities
V9	Vulnerability Strategy	Personal and Social Support Packs	By 2028, deliver 5,000 energy efficiency packs to fuel-poor households, and 5,000 power cut resilience packs to PSR customers, tailored to their needs	Removed	Funding rejected - We do not have the capacity to deliver this work as planned with the funding allocated	A valued and trusted service for our customers and communities
DSO2	DSO	Facilitating participation in flexibility markets	Set up an annual flexibility providers forum and survey enabling regular feedback.	Removed	DSO ODI-F still being finalised, composed of Performance Panel, Stakeholder Survey, DSO Outturn Metrics and RREs	Accelerated progress towards a net zero world
DSO3	DSO	Transparency of information	Provide timely, accurate and accessible DSO data across all DSO roles.	Removed	DSO ODI-F still being finalised, composed of Performance Panel, Stakeholder Survey, DSO Outturn Metrics and RREs	Accelerated progress towards a net zero world
DSO4	DSO	Improving provision of forecasting information	Continually improve the provision of forecast information for both new and existing flexibility markets.	Removed	DSO ODI-F still being finalised, composed of Performance Panel, Stakeholder Survey, DSO Outturn Metrics and RREs	Accelerated progress towards a net zero world
DSO6	DSO	Energy Efficiency accelerator for smarter networks	Proactively work with Local Authorities and partners to identify and implement energy efficiency measures across our customer base that can release network capacity.	Removed	This CVP was rejected and removed from the plan.	Accelerated progress towards a net zero world
DSO7	DSO	Local and community flexibility market stimulation	Partner with local organisations, aggregators and energy suppliers and other relevant organisations to actively promote recruitment of flexibility in areas of low Market growth with a focus on fuel-poor customers and those in vulnerable circumstances.	Removed	This CVP was rejected and removed from the plan.	Accelerated progress towards a net zero world
WS4	IT/OT & Digital	Supporting broadband to island communities through our assets	Go beyond our traditional activities as a DNO, enabling communities to access and benefit from fibres where we they are installed in our assets.	Removed	This CVP was rejected and removed from the plan.	Accelerated progress towards a net zero world
V5	Vulnerability Strategy	Training and development	Train 30 employees to the City & Guilds energy efficiency qualification and introduce 200 vulnerability champions across the business from the start of ED2.	Red	Funding at risk, but we believe this output is still in scope. We think cutting this activity in the context of the energy and cost of living crisis could mean customers lose out on potentially significant benefits.	A valued and trusted service for our customers and communities
V7	Vulnerability Strategy	Educating on the benefits of energy efficiency and Low Carbon Technology, tackling digital exclusion.	Deliver a programme of targeted interventions to prepare future energy customers (39,000 children) whilst supporting existing customers with learning difficulties (2,800 adults) with education on fuel-poor, energy efficiency and LCTs, and upskill digitally-excluded customers (5,000) in using online services	Red	Ofgem's decision is not to fund this, so this output will need to be removed or descope if no additional funding is provided. We think cutting this activity in the context of the energy and cost of living crisis could mean customers lose out on potentially significant benefits.	A valued and trusted service for our customers and communities
V8	Vulnerability Strategy	Energy Efficiency Enablement Programme	Work with partners to reduce barriers to the installation of energy efficiency measures by 440 households in vulnerable situations	Red	Ofgem's Draft Determination decision is to remove this. This fund provides benefits for customers during ED2 and we have a desire and ability to continue delivery of this output if we are able to have funding approved. The need to retain this output has been detailed in our DD response. We think cutting this activity in the context of the energy and cost of living crisis could mean customers lose out on potentially significant benefits.	A valued and trusted service for our customers and communities
V10	Vulnerability Strategy	Personal Resilience Plans	Proactively provide PSR customers with Personal Resilience Plans containing specific advice tailored to a customer's individual needs, helping them know what to do during power cuts	Red	Ofgem's Draft Determination does not recognise the additional value to be provided to over 420,000 customers through our PRPs, and the extent to which this activity is to be funded through the price control as usual, is unclear.	A valued and trusted service for our customers and communities
V12 (Was CSP5)	Customer Satisfaction	Meeting the needs of small/medium businesses	Introduce a Business Support Register	Red	Funding rejected. We believe this can still be a valuable initiative for small and medium businesses and will explore commercial opportunities to deliver this output.	A valued and trusted service for our customers and communities
RR2	Network Asset Risk	Network Asset Risk Metric	Intervene in our network assets with the highest probability of failure, reducing longer-term risk by just over 14%, relative to a future without intervention.	Red	Ofgem's Draft Determination would result in a more than 20% increase in risk of failure on our network compared to our final Business Plan, this is because we are not able to replace our ageing assets and make our network more resilient to climate change.	A safe, resilient and responsive network
RR3	Interruptions (IS)	Interruptions Incentive Scheme	Meet our targets and reduce the average frequency and duration of unsupervised power interruptions affecting our customers by 20% by 2028	Red	Ofgem's Draft Determination would mean that our targeted improvements to reduce the frequency and duration of unsupervised interruptions would be reduced by up to 50%, compared to the original output co-created with our stakeholders.	A safe, resilient and responsive network
RR4	Interruptions	Worst-Served Customers	By 2028 improve the network performance for at least 75% of worst-served customers	Red	With the current funding we do not believe we can deliver the number of schemes required in SFPO to meet the 75% target. We believe this could be rectified if Ofgem followed their approach in the core methodology.	A safe, resilient and responsive network
S1	Scottish Islands	Subsea cables – targeted intervention	Replacement or augmentation of 13 subsea cables with the greatest needs case	Red	Ofgem's Draft Determination would reduce our Business Plan to only replace or augment seven subsea cables, this would reduce our planned network resilience improvements by £30m, impacting customers in Orkney, Shet and Inner Hebrides islands. This would also inhibit the connection of renewable generation and the provision of flexibility services on these islands, and these communities would continue to rely on back up diesel generation.	A safe, resilient and responsive network
S12	Scottish Islands	Subsea cables – strategic upgrades	Three new cables between Skye and Uist, and Pentland Firth West to Orkney	Red	Ofgem's Draft Determination would remove these cables from our Business Plan, which means these communities would continue to rely on back up diesel generation. As above this would also inhibit the connection of renewable generation and the provision of flexibility services on these islands as well as increase greenhouse gas emissions.	A safe, resilient and responsive network
S2	Business Carbon Footprint	Set Science Based Targets, accredited with the SBTi	Set an ambitious 1.5 degree SBT (including losses) requiring at least a 35% reduction in our carbon footprint by 2028	Red	Ofgem's proposed Draft Determination cuts foreclose on our ability to meet our industry-leading and stakeholder-supported 1.5° C Science Based Target (SBT).	Accelerated progress towards a net zero world
S3	Sf6 Strategy	Reduce Sf6 emissions from our assets	Reduce emissions from our assets by a minimum of 95%, and begin reducing our holdings	Red	Ofgem's Draft Determination proposed cuts mean that we would not be able to reduce our emissions by 95%.	Accelerated progress towards a net zero world
S7	Bio diversity, Natural capital	Nature Based Solution for Carbon Removal	Plant 2,000 hectares of native woodland and restore 1,300 hectares of peatland in our licence areas, which are expected to remove up to 300,000 tonnes of CO2e by 2045, and provide 3000 biodiversity units by 2045.	Red	This output is not deliverable with Ofgem's Draft Determination funding, all costs were disallowed. This prevents us from achieving a credible net zero, which is required by law under the Climate Change Act 2008. Furthermore, cuts prevent us from achieving biodiversity net gain legislation requirements through the Environment Act 2022.	Accelerated progress towards a net zero world
CSP1	Customer Satisfaction	Customer Satisfaction Survey	Meet our targets through our plan and strive to achieve a score of at least 9.2 across all categories	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	A valued and trusted service for our customers and communities
CSP3	Customer Satisfaction	Average speed of response	Improve average speed of response to 20 seconds on the telephone for power cuts and to five minutes on social media.	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	A valued and trusted service for our customers and communities
CSP4	Customer Satisfaction	Resolving complaints and simplifying our processes	Meet our targets through our plan and further strive to reduce and simplify our processes by 5%, resolve 75% of complaints at 1st contact, 90% within 1 day and 99% within 1 month by 2028	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	A valued and trusted service for our customers and communities
V3	Vulnerability Strategy	PSR customer satisfaction	Improve PSR customer satisfaction scores to 9.4	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	A valued and trusted service for our customers and communities
ITOT1	IT/OT & Digital	Data Best Practice Guidance	Continue to meet our obligations and align with best practice. In meeting these obligations, enable digitalisation across our plan. Use data in a way that meets the expectations and intent of the Data Best Practice Guidance	Amber	Due to the reduction to IT&T (including OT) Capex proposed by Ofgem, our IT Capex drops to £150m as 11 projects become unviable (accounting for a further reduction of £50m Capex reduction beyond Ofgem's position). We believe that this output is at risk currently.	A valued and trusted service for our customers and communities
ITOT2	IT/OT & Digital	Digitalisation Strategy and Action Plan	Continue to meet our obligations and align with best practice. In meeting these obligations, enable digitalisation across our plan. Publish and regularly review our Digitalisation Strategy and Action Plan	Amber	Due to the reduction in IT&T (including OT) Capex proposed by Ofgem's DD, our IT Capex drops to £150m as 11 projects become unviable (accounting for a further reduction of £50m Capex reduction beyond Ofgem's position). We believe that this output is at risk currently.	A valued and trusted service for our customers and communities
SAF1	Safety	Meet our safety obligations	Continue to meet all safety-related legal requirements	Amber	Ofgem's Draft Determination fails to recognise the necessary expenditure required to meet our legal obligations, therefore we would need to re-route funding away from other stakeholder-led outputs.	A safe, resilient and responsive network
SAF2	Public Safety	Safety engagement	Extend our engagement on safety around our assets, reaching 50,000 partners and members of our communities by 2028	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	A safe, resilient and responsive network
RR6	Cyber Resilience	Cyber Resilience IT/OT	Deliver our Cyber Resilience IT and OT strategy and continually monitor success of our delivery. We will refresh plans annually in line with identified risks and opportunities	Amber	This is a crucial activity and is fully funded for year 1 with a request for DNOs to resubmit their plans through a re-opener. The risk stems from the reopener and lack of assured funding as it is restrictive to multi-year projects and hampers effective recruitment.	A safe, resilient and responsive network

S3	Scottish Islands	Distributed Embedded Generation	Maintaining and operating standby generation for island communities at our seven island power stations	Amber	Ofgem's Draft Determination would reduce our funding to maintain and operate standby generation for island communities, which means we would increase reliance on our back-up diesel generation.	A safe, resilient and responsive network
S4	Scottish Islands	Shetland	Continued maintenance of Lerwick Power Station	Amber	This output is at risk until we have further engagement with Ofgem to finalise the UM design parameters.	A safe, resilient and responsive network
LC1	Load Related Investment	Enabling LCT connections	Ready the network for net zero, consistent with up to 1.3m Electric Vehicles and up to 800,000 heat pumps connecting by 2028	Amber	Ofgem's Draft Determination would mean major reductions in our load-related expenditure proposals. This would lead to a 30% shortfall in the number of Low Carbon Technologies (LCTs) supported over the ED2 period – including 10,000 fewer EV charge points per year. This would mean our baseline plan is not compliant with the lowest net zero scenario, System Transformation.	Accelerated progress towards a net zero world
LC2	Load Related Investment	Enabling LCT connections	Ready the network for net zero, consistent with a total of 80GW of distributed energy resource (including windfarms, solar, and energy storage) connecting by 2028	Amber	Ofgem's Draft Determination would result in 800MW of DG capacity (including PV, wind, and storage), below the lowest net-zero compliant DRES scenario (System Transformation). Ofgem's Draft Determination cuts to strategic investment could mean delays of up to 2 years for LCT connections.	Accelerated progress towards a net zero world
LC3	Small/Minor Connections	Improving our connections process	Improve the end-to-end process (application, design, quote and connection) for all our connections and introduce automated quotation services for domestic LCT and minor connections customers by 2025	Amber	Ofgem's Draft Determination would reduce our ability to process high volumes of LCT connections leading to a slower, more manual process for our customers and contributing to delays outlined above.	Accelerated progress towards a net zero world
LC4	Major Connections	Major connections strategy	Deliver high quality services to our major connections customers achieving a customer satisfaction of 9/10 or above by the end of ED2	Amber	Ofgem's Draft Determination cuts to IT and digital allowances would mean major connections customers would have fewer tailored solutions and enhanced communications, impacting on our ability to meet our stakeholder-led target.	Accelerated progress towards a net zero world
LC5	Minor Connections	Customer satisfaction survey (minor connections)	Achieve an average customer satisfaction score for connections of at least 9.2	Amber	Ofgem's Draft Determination proposed cuts to IT/OT, Closely Associated Indirects (CAIs) and Business Support Costs (BSCs) allowances may impact our ability to meet this target.	Accelerated progress towards a net zero world
DSO1	DSO	DSO Strategy	Define a DSO strategy that will be reviewed and refreshed annually with an action plan to deliver against it, including changes to IT systems, process and people.	Amber	Ofgem's Draft Determination cuts to IT and Closely Associated Indirects (CAIs) allowances put the delivery of our flexible connections benefits and benefits from using flexibility more widely to defer load-related reinforcements and manage outages at risk. This will impact our ability to deploy new solutions to connect customers.	Accelerated progress towards a net zero world
DSO5	DSO	Deploying flexible solutions	Target 50M of Constrained Managed Zones across multiple service types and grow our flexible connections to 3.7GW of capacity across 35 zones by 2028	Amber	This output is currently at risk, it requires agreement about how flexibility will be funded and our DSO investments	Accelerated progress towards a net zero world
S6	Business Carbon Footprint	Reduce the reliance on our back up embedded diesel generation on our stands	Reduce reliance on diesel back-up generation, exploring local solutions and flexibility opportunities from the start of ED2	Amber	We will strive to do this but it is currently at risk with the investment for battery point being cut from plan and wider subsea cables mechanisms disallowed.	Accelerated progress towards a net zero world
S8	PCB	Polychlorinated Biphenyl (PCB) compounds	Remove all PCB contaminated assets from our network by 31 December 2025	Amber	Lack of clarity on mechanism for funding ground-mounted transformer related activities mean this output is at risk.	Accelerated progress towards a net zero world
S9	Fluid Filled Cables	Reduce leakage from fluid-filled cables	Replace 78 km of fluid-filled cable and reduce oil leakage by 20% relative to 2019/20	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment is under way	Accelerated progress towards a net zero world
CSP2	Customer Satisfaction	Digital Satisfaction	Maintain/improve our industry-leading 9.3 digital satisfaction score	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment is under way, and we note potential interactions with the Storm Arwen review.	A valued and trusted service for our customers and communities
V1	Vulnerability Strategy	Vulnerability strategy	Meet our obligations to treat all customers fairly, including those in vulnerable situations. Put in place a vulnerability strategy, to be reviewed and refreshed annually and our performance incentivised	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment is under way	A valued and trusted service for our customers and communities
V2	Vulnerability Strategy	PSR gap analysis	Reach over 1 million PSR customers by 2028, refreshing our data every 24 months	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	A valued and trusted service for our customers and communities
V4	Vulnerability Strategy	Fuel poverty support	By 2028 support 50,000 households (equivalent to 114,000 customers) with fuel poverty	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	A valued and trusted service for our customers and communities
V11	Shareholder Fund	Shareholder Fund	Introduce a shareholder-financed £500,000 annual 'Powering Communities to Net Zero' fund to support LCT accessibility initiatives for those in vulnerable situations, and community-led environmental and resilience schemes	Green	Not at risk from Ofgem's Draft Determination, as this is shareholder funded	A valued and trusted service for our customers and communities
SAF3	Public Safety	Keeping the public safe around our assets	Aim to remove redundant equipment from our unoccupied sites within 3 months to prevent risk to the public from the start of ED2	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	A safe, resilient and responsive network
R81	Network / Climate Resilience	Climate resilience strategy	Produce and report annually on our Climate Resilience Strategy	Green	The development of a climate resilience strategy is not impacted but Ofgem's Draft Determination overall cuts will have a negative impact on climate resilience	A safe, resilient and responsive network
R85	Interruptions	Guaranteed Standards of Performance (quality of supply)	Meet our obligations under GSOs and minimise the number of customers experiencing an outage greater than 12 hours	Green	Although there were cuts across the plan, this GSO is an ED1 standard. Changes to our working practices and response, particularly with learnings from Storm Arwen, mean we are confident in our ability to meet this target.	A safe, resilient and responsive network
LC6	Small/Minor Connections	Connections Time to Quote and to Connect (minor connections)	By 2028 meet our targets and further reduce average Time to Connect by 1 day in SHEPD and 2 days in SEPD compared to 2019/20	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
LC7	Guaranteed Standards	Connections Guaranteed Standards of Performance (GSOs)	Meet our obligations under GSOs for connections on an ongoing basis and aim to reduce the number of failures over the period	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
WS1	Whole systems	Whole systems feedback survey	Track key stakeholder feedback annually through a qualitative and quantitative survey.	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	A safe, resilient and responsive network
WS2	Whole systems	Whole systems engagement for local authorities	Support local Authorities' energy and heat strategy development through provision of relevant data sets and annual engagement on our DRES scenarios	Green	Funding accepted as baseline with no reward from initial CVP proposal	Accelerated progress towards a net zero world
WS3	Whole systems	Embedded Whole systems Support Services for Local Authorities	Provide enhanced support to 72 Local Authorities and up to 200 community groups using people within our business and apply our capabilities to assist communities develop and deliver viable effective whole system and Net Zero initiatives that have an interaction with our networks	Green	Funding accepted as baseline with no reward from initial CVP proposal	Accelerated progress towards a net zero world
S1	Environmental Action Plan	Environmental Action Plan (EAP)	Produce and report annually on an Environmental Action Plan (EAP)	Green	We are able to produce this report so the output itself is not at risk but note that the EAP would currently be smaller in scope due to Draft Determination cuts.	Accelerated progress towards a net zero world
S10	Flooding - Environmental resilience	Complete flood-related activities in compliance with obligations	Complete works at c. 73 sites across our network in line with ETR138	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
S11	Supply Chain Engagement	Sustainable Supplier Code	Sign up 80% of our supply chain (by value) by 2028 to our Sustainable Supplier Code	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
S12	Business Carbon Footprint	Reducing travel-related emissions	Electrify 80% of our core vehicle fleet by 2028, reduce our average road mileage by 15% (from pre-covid levels) and limit air travel where possible.	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
S13	Visual Amenity	Undergrounding in Areas of Outstanding Natural Beauty (AONBs) and National Parks (NPs)	Complete undergrounding of up to 83km of lines	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
S14	Marine Restoration	Protecting marine biodiversity: Life below water	Explore opportunities to improve our marine environment	Green	CVP has been accepted and rewarded.	Accelerated progress towards a net zero world
S4	Losses	Manage Losses on our network	Implement a strategy to efficiently manage losses on our network in the long-term; Re-classify losses as a Scope 2 emission and act to reduce actual losses	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	Accelerated progress towards a net zero world
S5	Business Carbon Footprint	Reduce emissions from mobile diesel generation during interruptions	Reduce emissions by replacing mobile generators wherever possible with lower carbon alternatives or by using alternative lower carbon fuel types by 2028	Green	This output should not be impacted by Ofgem's Draft Determination funding, however, a rise in industry demand on these units and supply chain limitations have resulted in a more constrained market with an increase in unit price	Accelerated progress towards a net zero world
I1	Innovation	Innovation Reporting	Publish an annual Innovation Deployment Customer Report to improve the transparency of the benefits of our innovation programs	Green	Ofgem's Draft Determination cuts have a low impact on this output, but further assessment under way	A valued and trusted service for our customers and communities

11	Innovation	Innovation Reporting	Publish an annual Innovation Deployment Customer Report to improve the transparency of the benefits of our innovation programme	Green	15 complete and ready for review	A valued and trusted service for our customers and communities
	DSO	DSO ODI-F Stakeholder Survey			This delivery of this new output is at risk due to Draft Determination cuts to IT funding and CAIs	Accelerated progress towards a net zero world
	DSO	DSO ODI-F Performance Panel Assessment			This delivery of this new output is at risk due to Draft Determination cuts to IT funding and CAIs	Accelerated progress towards a net zero world
	DSO	DSO ODI-F Outturn Performance Metrics			This delivery of this new output is at risk due to Draft Determination cuts to IT funding and CAIs	Accelerated progress towards a net zero world
	IT/DI & Digital	Modernising regulatory reporting	Run an Innovation project to scope out a modern regulatory reporting process, with implementation during year three of the price control		This delivery of this new output is at risk due to Draft Determination cuts to IT funding and CAIs	A valued and trusted service for our customers and communities
	Whole systems	Annual Whole Systems Strategic Plan			Limited detail provided on what is required to deliver this. We will assess once information is available.	Accelerated progress towards a net zero world
	Physical Security	Control rooms	We are proposing to attach a PCD to our proposed control rooms		This output is subject to confirmation of funding from Ofgem, in line with the additional evidence provided in our Draft Determination response.	Accelerated progress towards a net zero world